Integrated Workers’ Compensation Injury Management Toolkit

Aon provides an Integrated Workers’ Compensation (WC) Injury Management Toolkit designed to supplement or support traditional policies and procedures manuals with distinct forms to guide the injury management process — what to do and what to complete. The WC Injury Management Toolkit includes the necessary forms to support employee, medical provider and supervisor communications with a consistent framework through the initial reported event, the return-to-work process and communications in between.

A Comprehensive Tool for Quickly and Effectively Managing Workplace Injuries

The WC Injury Management Toolkit incorporates proactive capabilities to address the following concerns.

- Forms capture the correct details to support the initial claim and safety analysis process.
- Documents support the medical provider communication process and guide the return to work process.
- Communication includes where an employee sends their medical bills and what to expect during the workers’ compensation process.
- An employee’s responsibilities to the employer are clearly outlined.
- Managers and supervisors have a consistent conversation script to follow when talking to an employee.
- A consistent framework is provided to communicate temporary transitional duty acknowledgements.
- Documents support the return-to-work process and are compliant with consistent interactive process guidelines.

Immediate and Long-Term Benefits

By utilizing the Aon WC Injury Management Toolkit, you receive a well-designed, easily executed and actionable injury management process that supports improved communication with injured employees, local managers, claim managers, human resource teams and key stakeholders.

Proven results can include:

- Improved team coordination and communication between key parties.
- Reduction in frequency of employee litigation, legal expense and loss costs.
- Decreased lag time and improved reporting details to support pre-loss and post-loss initiatives.
- Improved return-to-work coordination — temporary transitional duty and the interactive process.
- $8 to $10 savings for every dollar invested.

The Aon WC Injury Management Toolkit provides an actionable and practical guide over the short-term and long-term, leading to improved communication for all parties and lower workers’ compensation costs, which can positively impact the Total Cost of Risk (TCoR) for your organization.

We’re here to empower results

To learn more about Aon’s Integrated Workers’ Compensation Injury Management Toolkit, please contact:

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Aon’s Consulting Solution Methodology:

Aon’s WC Injury Management Toolkit consultation is aligned in phases which include:

- **Discover** – a thoughtful approach and discussion of your current practices, documents and project expectations.
- **Develop** – development of an injury management toolkit with customized features to provide your team with a consistent management guide.
- **Deliver** – a customized toolkit of documents from the initial reported incident, through the return to work and communication process in between.
- **Measure and Recalibrate** – key performance indicators such as lag time, litigation and loss costs can be measured to track improved outcomes.

Aon’s deliverable is an Integrated Workers’ Compensation Injury Management Toolkit with a consistent framework for a streamlined approach to managing workers’ compensation injuries and illness.

About Aon

Aon plc is a leading global provider of risk management, insurance brokerage and reinsurance brokerage, and human resources solutions and outsourcing services. Through its more than 53,000 colleagues worldwide, Aon unites to empower results for clients in over 120 countries via innovative risk and people solutions.

Sources:
